

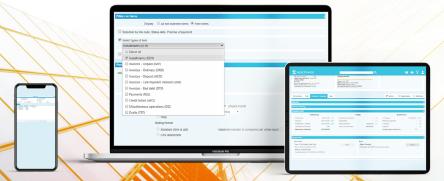
Support your customers with personalized payment plans!

Track and monitor progress towards paying off the final balance

View alerts and dashboards for each plan

Set up confirmation and reminder emails to keep your customers in the loop

Sidetrade's **Payment Plan** is an add-on module for our **Augmented Cash** collection system, which allows you to set up instalment plans for your clients who may be facing financial difficulties, particularly in the wake of the COVID-19 crisis.



Support your customers and keep your own cash collection systems afloat with **Payment Plan**, an **Augmented Cash** module from Sidetrade. In these challenging times when your customers may be facing financial difficulties, this module allows you to create custom payment plans within the **Augmented Cash** system to help recover debt in a way that's manageable and fair to your clients.

The module allows users to track and monitor progress towards paying off the final balance, set up specific alerts and dashboards related to the payment plan, and adapt the collections strategy for each customer account as needed. For each account with a payment plan set up, your collections team can set up confirmation and reminder emails as well as specific workflows to help you manage the agreement with your customer and keep to the schedule.

Payment Plan is part of our Augmented Cash collection system, which helps companies quickly and easily secure and manage their collection process fully online. During these times when your customers are likely to be recovering from closed offices, remote working setups or financial hardship, our full Cash Control offer can help you easily communicate with customers, and monitor your team's activity and workload – to support your business continuity in this uncertain time.

To add this module to your **Augmented Cash** solution or to view a demo, please get in touch with our friendly team.

Further resources

About Augmented Cash

Virtual Assistant, Aimie

Case Studies

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About Sidetrade

Our mission is to help organisations unlock customer value. Sidetrade provides the best AI technologies to drive the customer relationship, grow the business and generate cash flow. To find out more, visit sidetrade.com.